INFORMATION TECHNOLOGY

Objectives and Achievements	In Progress

Objective: Development of a Statewide IT Centralization strategy and plan based on a deep analysis of the current state and industry benchmarking by a proven consulting firm.
    o This includes: developing baselines for IT expenditures, needs, true cost of ownership, governance, and benchmarking to ensure scalability for sustainability.
Achievements: After consulting with other States and evaluating national vendors PSCI/EXCIPIO was selected in late November 2017 followed by the execution of a contract and detailed statement of work.
	• Project planning steps, scheduling meetings and identifying appropriate Subject Matter Experts (SME) for the 12-week exercise
	• January 8, 2018: Executive Kick-Off
	    o DTI Leadership
	• January 9, 2018: GEAR presentation and update
	• Tentative SME Kick-Off week of January 16th
	    o Agency Staff
	• Communication plans

Next Steps (Future Activities)	**Challenges (Issues and Risks effecting your effort)**

Initiate a comprehensive IT assessment in collaboration with PSCI/EXCIPIO and all state agencies:
Methodology:
• Kick-off meetings (Q1, 2018)
• Data collection: compile state IT enterprise info (spend, assets, staff)
• Discovery: on-site interviews (technical, business, financial)
• Analysis: technical, financial evaluation and risk assessment
• Validation: joint review process, strategy, recommendations (Q2, 2018)
• Final Presentation: Exec summary, financial metrics, process & risk management recommendations (Q3, 2018)
Deliverables:
• Technology operations current state: review of operations, network, end user services and staffing metrics, current costs and short-term savings/recommendations
• Benchmarking of current state: financial/resource baseline comparison
• Future state strategy recommendations: projected optimization & requirements
• Road Map: strategic high level plan for Future State
	• Agency participation during all phases will be crucial to this projects success.
	    o Prioritizing time and allocation of resources will require significant coordination.
	    o Requires the support and participation of select resources in all State agencies IT and Fiscal roles during the following phases
	        ▪ Data Collection
	        ▪ Discovery
	        ▪ Validation