INFORMATION TECHNOLOGY

Objectives and Achievements	In Progress

Objective: More effectively leverage Delaware's Information Technology resources and services by identifying opportunities for standardization, eliminating redundancy, reducing long-term IT costs, and providing enhanced services to Delawareans.
 	
    o This includes developing a high-level road map to optimize service delivery models, staffing structures, and policies to achieve sustainable IT efficiency, security, and innovation for Delaware.
 	
Achievements: Project kick-off occurred on January 16th with the participation of 44 agencies and over 60 people contributing to the discovery and data collection efforts. In-person interviews began February 26th to provide clarity to the data collected as the vendor begins the in-depth analyses of the State's IT operations.
	• Agency interviews with IT team resources and leadership
	• Vendor synthetization of data combined with interviews
	    o Current State Analysis
	• Industry comparisons and benchmarking
	• Communication plans
	    o Update on progress sent to Agency Officials

Next Steps (Future Activities)	**Challenges (Issues and Risks effecting your effort)**

• Future State Road Map
• Validation
    o Ensuring Road Map alignment with Enterprise
• Development and review of deliverables
• Final presentation Quarter 3
	• Aggressive timeline required Agency participation during all phases as a crucial component to the project's success.
	    o Prioritizing time and allocation of resources has required significant coordination
	        ■ Agencies have been very supportive to date
	        ■ Project is currently on schedule