INFORMATION TECHNOLOGY

Objectives and Achievements	In Progress
Objective: More effectively leverage Delaware's Information Technology resources and services by identifying opportunities for standardization, eliminating redundancy, reducing long-term IT costs, and providing enhanced services to Delawareans. o This includes developing a high-level road map to optimize service delivery models, staffing structures, and policies to achieve sustainable IT efficiency, security, and innovation for Delaware. Achievements: Project kick-off occurred on January 16th with the participation of 44 agencies and over 60 people contributing to the discovery and data collection efforts. In-person interviews and data validation meetings have been conducted.	• Post validation clean-up of data is underway by Agency's • Industry comparisons and benchmarking • Review of the State's two primary data centers
Next Steps (Future Activities)	**Challenges (Issues and Risks effecting your effort)**
• Inclusion of clean-up and recirculation of data driven outputs • Vendor to incorporate data into final recommendation report • Road Map deliverable • Final presentation Quarter 3	• Absence of an enterprise inventory and asset management solution prolongs data collection with manual effort • Prioritizing time and allocation of resources has required significant coordination o Agencies have been very supportive to date