Objectives and Achievements	In Progress
Objective: More effectively leverage Delaware's Information Technology resources and services by identifying opportunities for standardization, eliminating redundancy, reducing long-term IT costs, and providing enhanced services to Delawareans. ○ Leverage data as a strategic asset to make better decisions, target services, reduce spending, and deliver innovative digital government services to all Delawareans. **Achievements**: Completed assessment with the participation of 44 agencies and over 60 people contributing to the discovery and data collection efforts.	✓ Executive summary for senior management ✓ Financial metrics (ROI, cash flow statements, NPV, etc.) ✓ Process and risk management recommendations
Next Steps (Future Activities)	**Challenges (Issues and Risks effecting your effort)**
• Implement a true shared services model • Determine the strategy for the data center(s) • Evaluate and assess new technology strategies • Implement enterprise vendor management	• Support for investment • Legislation – Amend Title 29 (if needed) • Guaranteed return of a percentage of captured savings to the Shared Services entity for continued improvement